

March 17, 2020

BPM Tenants:

In response to the COVID-19 Virus and for the health and safety of our tenants and staff, BPM is making the following changes:

We will be closed to the public the week of March 16-March 20, 2020. Maintenance requests should be submitted to your Tenant Portal or emailed to [bpm@montana.com](mailto:bpm@montana.com). Please submit any other inquires via email.

Effectively immediately we will no longer accept cash for any payments. Please plan to pay rent via the Tenant Portal (ACH Payments are always free, Credit/Debit card payments subject to fees), mailing a personal check, or paying in office with a money order. For security purposes we advise against mailing money orders.

Your Tenant Portal is the best way to pay rent and make maintenance requests. Check your email for invitations to create a Tenant Portal. If you have any questions on the Tenant Portal, give us an email at [bpm@montana.com](mailto:bpm@montana.com) or call us at 406-549-9631

\*Note on toilet paper and toilets:

The only sanitary product to be flushed down toilets is normal toilet paper. Wipes, paper towels, facial tissues and other sanitary products can do serious damage to plumbing systems. Tenants who cause such damage will be held responsible.

Thank you for your cooperation.

Bitterroot Property Management INC

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rentbpm.com